



03670.000005

PATENT APPLICATION

3/16/04  
14/C

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of: )  
TOMOO TSUNENARI ) Examiner: R.M. Pond  
Application No.: 09/612,945 ) Group Art Unit: 3625  
Filed: July 10, 2000 )  
For: SYSTEM AND METHODS TO )  
EFFECT RETURN OF A )  
CONSUMER PRODUCT ) Date: March 4, 2004

Mail Stop Non-Fee Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

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**GROUP 3600**

AMENDMENT

In response to the Office Action dated December 9, 2003, please amend the above-identified application as follows. The changes to the specification are reflected on page 2 et seq. The changes to the claims are reflected in the listing that begins on page 5. The Remarks begin at page 13.